



www.prodecotech.com – 800.943.6190

PRODECOTECH warrants this product, including all individual components against defects in material or workmanship as follows:

PRODECOTECH FRAME WARRANTY

PRODECOTECH bicycle frames are warranted to be free from manufacture defects in materials and/or workmanship for 2 years for the original owner. If the bicycle is sold and/or ownership transferred, the frame warranty will follow PRODECOTECH'S 2 year component warranty.

PRODECOTECH LIMITED 2 YEAR COMPONENTS WARRANTY

PRODECOTECH'S bicycle components including forks, stem, handlebar, headset, seat post, saddle, brakes, cables, bottom bracket, crank set, pedals, chain, rims, spokes, wheel hub, freewheel, cassette, derailleur, shifter, motor, throttle, controller, wiring harness, kickstand, reflectors and hardware are warranted to be free from manufacture defects in materials and/or workmanship for a 2 year period from the date of original purchase. Electronic components such as controllers, batteries, motors, and chargers may need to be returned to PRODECOTECH for testing prior to replacement. Wear and tear is not covered under warranty. Sram warrants their component parts directly. PRODECOTECH is not authorized to replace or repair Sram parts. SRAM can be contacted directly at www.sram.com.

PRODECOTECH LIMITED 2 YEAR BATTERY WARRANTY

PRODECOTECH'S lithium ion LiFEPO4 batteries are warranted to be free from manufacture defects in materials and/or workmanship for a 2 year period from the date of original purchase. The battery warranty does not include damage from power surges, use of improper charger, improper maintenance or other such misuse, normal wear or water damage

PRODECOTECH LIMITED 30 DAY FULL REPLACEMENT WARRANTY

If within the first 30 days of purchase, PRODECOTECH at their sole option and expense will repair or replace any defective PRODECOTECH bicycle upon determining whether the damage, failure, or loss is due to a major defect. PRODECOTECH or your PRODECOTECH dealer will have sole discretion to determine whether the damage, failure or loss is due to a major defect or otherwise. Warranty claims must be made by the original purchaser by contacting PRODECOTECH Customer Service Center at 800-943-6190 within the 30 day warranty period.

TERMS OF WARRANTY

This warranty only applies to the original registered owner of a PRODECOTECH bicycle. This warranty does not apply to rental or commercial use bicycles. This warranty is expressly limited to the replacement of defective parts with those of equal or greater value at the sole discretion of PRODECOTECH. This warranty does not cover any damage or defects resulting from failure to follow instructions in the owner's manual, acts of God, accident, misuse, neglect, abuse, commercial use, alterations, modification, improper assembly, operator error, water damage, stunt riding or improper follow-up maintenance. This warranty does not include normal wear and tear parts (tires, tubes, brake pads). PRODECOTECH will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts. In no event shall PRODECOTECH be responsible for any direct, indirect or consequential damages, including without limitation, damages for personal injury, property damage, or economic losses, whether based on contract, warranty, negligence, or product liability in connection with their products.

WARRANTY REMEDY

If your PRODECOTECH electric bicycle is not working properly because of a defect, you may return it to the place of purchase or any authorized PRODECOTECH dealer for inspection. You may direct your warranty questions to an authorized PRODECOTECH dealer or PRODECOTECH Customer Service at 800-943-6190. Parts which are verified by PRODECOTECH to be defective and qualify for warranty replacement will be provided after your warranty claim is processed. All shipping costs and labor for the warranted defective part to PRODECOTECH are the responsibility of the owner. **Prior to any warranty replacement, your bicycle must be registered with PRODECOTECH on our website <http://prodecotech.com/register-your-bike/> or by mailing in the warranty registration card. Proof of purchase in the form of a bill of sale or receipted invoice is required.**

This warranty is the sole and exclusive remedy and is in lieu of all other remedies, including consequential and incidental damages. Some states do not allow the exclusion of limitation of consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights that may vary from state to state.

SHIPPING TERMS

International customers and customers outside of the Continental USA will be subject to all shipping fees, duties and taxes, regardless of location of initial purchase. After 30 days of ownership all shipping charges and labor costs are the responsibility of all bicycle owners regardless of location, for shipping components to PRODECOTECH or an authorized PRODECOTECH dealer.